

# RETURNS FORM



**Our returns are easy! Just remember to include this form so we know how we can help. You can exchange your items or get a refund. The items must:**

- Be returned within 30 days of original purchase date
- Be in a new, unworn condition with original tags
- The following items are not eligible for return: gift cards, earrings, underwear, swimwear, clearance products and perishable goods such as food. We also do not accept products that are intimate or sanitary goods, hazardous materials, flammable liquids or gases.

## Here's how to do it:

1. Fill out this form
2. Print the form and
  - a. take the item/s along with your proof of purchase to any Crackerjack store.
  - b. OR send it with your item/s to return to:

**Crackerjack Online**  
**75 Porana Road**  
**Glenfield**  
**Auckland, 0627**

.....  
**Name:** .....

**Contact number:** .....

**Order number:** .....

## Please let us know what you're returning and why:

<b>Product Description/s:</b> (e.g Black Calvin Klein Jeans)	<b>Why you're returning:</b> (detailed explanation)	<b>Return Code:</b> (see below)
.....	.....	.....
.....	.....	.....
.....	.....	.....
.....	.....	.....
.....	.....	.....

**Return codes**   **1** - Too big   **2** - Too small   **3** - Not as pictured online   **4** - Faulty   **5** - Other (please specify)

## I want to...

(please tick)

- Exchange my product
- Be refunded back to original purchase method

For our full returns policy, please visit  
[www.crackerjack.co.nz/returns](http://www.crackerjack.co.nz/returns)

